



## BASO Gas Products LLC

### **SALES TERMS & CONDITIONS**

#### **Eligible Customers:**

- BASO Gas Products LLC accepts purchase orders from authorized distributors and original equipment manufacturer (OEM) customers only.

#### **Payment Terms:**

- Net 30 days from date of invoice.
- U.S. & Canada customers: Invoice payment is required in U.S. dollars according to BASO Gas Products LLC stated terms as quoted.
- Outside North America: Contact BASO Gas Products LLC.
- All prices are subject to change without notice.

#### **Order Requirements:**

- The minimum order charge is \$75.00 (U.S. currency).
- Orders less than box quantities will be subject to a 15% surcharge.

#### **Product Returns:**

- Build-to-order products are non-returnable for replacement unless confirmed defective upon receipt by BASO Gas Products LLC.
- Contact BASO Gas Products LLC for return authorization prior to returning any product.
- Any product replacement for returned goods will be issued once BASO Gas Products LLC has received and confirmed the condition of the returns.
- Product replacements will be issued upon confirmation of defect within the warranty period.
- No cash refunds.
- Product received as incorrect must be returned within 90 days. Product returned as excess or overstock is subject to a restocking fee the greater of 15% the value of returned items or \$50.00.

#### **Limited Warranty:**

- 3 years (from date code on product label) and 2 years on the new "C" Series Ignition Control Modules and 1 year for the Hot Surface Ignitions limited warranty for defective product only.
- BASO thermocouples have a 3 year warranty, except the K17 Series, T36 Series and Y99AN-17's have a 1 year warranty.
- Product must be returned by a BASO Gas Products LLC customer to BASO Gas Products LLC for evaluation.
- BASO Gas Products LLC must confirm product is defective for replacement product to be issued.

#### **Freight Terms:**

- Shipments are F.O.B. BASO Gas Products LLC, Watertown, Wisconsin.
- Freight charges will be added to the invoice if no other freight billing instructions are provided.
- Any customs/duties expenses related shipping expenses are customer responsibility.

#### **Drop Ship:**

- A \$25.00 Drop Ship Fee will be added to any orders shipping direct to your customer.